

REPORT SUMMER CAMP

**INTERNATIONAL COMMUNITY SERVICE, SUMMER PROGRAM
AND BENCHMARKING FOR WARMADEWA UNIVERSITY
IN MALAYSIA**



COMPILED BY :

SUMMER CAMP PARTICIPANTS

FACULTY OF ECONOMICS AND BISNIS

WARMADEWA UNIVERSITY

2023

OFFICIAL TRAVEL REPORT

- I. Program Basics** : The program is conducted in collaboration between the Faculty of Business and Economy (Universitas Warmadewa) and the Institute of Business Excellence (Universiti Teknologi MARA)
- II. Program Objectives** : The program aims to achieve the following objectives :
- a) To expose students and academic staff of Universitas Warmadewa to international community service in Malaysia
 - b) To offer knowledge transfer from Bali's perspective into Malaysia's local community
 - c) To expose students and academic staff to the international classroom in Malaysia
 - d) To expose students and academic staff to the tourism industry in Malaysia
 - e) To measure the effectiveness of academic programs and extracurricular activities in Universitas Warmadewa compared to Universiti Teknologi MARA.
- III. Details of Participants** : The participants consisted of:
- a) 6 academic students,
 - b) 14 students.
- IV. Duration** : August 20th – 25th (6 days 5 nights)
- V. Goals** :
- 1) Lecturers and students get workshops and get to know some Malaysian cultures.
 - 2) Lecturers and students gain international service experience.
 - 3) Lecturers and students gain an understanding of the Malaysian economy.
 - 4) Lecturers and students collaborate with international universities.
- VI. External** : 1) The Need for Development of Cooperation in the Field of Student exchange.

- 2) Students and faculty have experience of international social interaction.
- 3) Students have an international learning experience.

VII. Result

- : 1) Students and faculty have experience of international social interaction.
- 2) Students have an international learning experience.
 - 3) Lecturers and students get to experience learning culture, economy, country, and tourism in Malaysia.

VIII. Follow-up

- : 1) MOA
- 2) CP : Dr. Putu Ayu Sita Laksmi, B.Bus.,M.Sc

Thus we convey the report of this summer camp activity, thank you for the opportunity that has been given.

Denpasar, September 2023

Report Builder,



Dr. Putu Ayu Sita Laksmi, B.Bus.,M.Sc

230340457

I. RUNDOWN ATTACHMENT

Day	Program	Venue	Remark
Day 1 August 20 th 5.00 pm	Arrival in Malaysia (Kuala Lumpur International Airport) Airport transfer to Hotel Izumi Check-in	KLIA Hotel Izumi	MYR for personal Expenditure Power Bank ATTIRE: Leisure
7.30 pm	Free and Easy at Bukit Bintang		
Day 2 August 21 st 7.00 am			Power BankMYR
8.00 am	Breakfast at Bukit Bintang Depart to Batu Caves	Hotel Izumi Batu Caves	
9.30 – 10.30 am	Batu Caves Visit		
10.30 am 11.30 am	Depart Genting Highland Arrived Genting Highland (Cable Car)	Genting Highland	Sweater (in case cold in Genting) Passport (to those who want to visit Casino)
12.00 pm	Academic Trip with Resorts World Genting Lunch at Genting (Food Court)		
6.00 pm	Genting Highland to Genting Premium Outlet Shopping	Genting Premium Outlet	Shopping for Personal item
8.00 pm	Return to Hotel Izumi	Hotel Izumi	ATTIRE: Leisure

Day 3 August 22 nd			
7.30 am	Breakfast at Bukit Bintang	MAHSA University	Power Bank Banner (Welcome to Malaysia)
8.30 am	Depart to Mahsa University for AcademicExchange • International Lecture • MoU Signing Ceremony (MAHSA & UNWAR) • LoI Signing Ceremony (MAHSA & IBE) • Memorandum of Service Agreement (UNWAR & IBE UITM)		ATTIRE: Smart Casual Office Attire for HOD for Signing Ceremony
1.00 pm	Lunch		
2.00 pm	Depart Putrajaya		
5.30 pm	Return to KL Dinner	Putrajaya	
Day 4 August 23 rd	<u>Morning</u>		
7.30 am	Breakfast at Bukit Bintang • Knowledge Transfer Program and CSR at Tadom Hills Resort	Tadom Hills	Power Bank Leisure attire Outdoor sandal (beach sandal) Sun Screen Lotion Banner (CSR) (ATTIRE: Polo Shirt (UiTM x Unwar x MAHSA)

2.00 pm 4.00 pm 8.00 pm	Lunch Depart KL City Tour by Train (Merdeka Square, KLGallery, Central Market, KLCC) Return to Hotel Izumi	Kuala Lumpur	
Day 5 August 24 th 7.30 am 12.00 pm 2.00 pm	 Depart IBE • Closing Ceremony (Certificate & Award) • Tour UiTM Shah Alam Lunch Free and Easy KL	IBE, UiTM Shah Alam	
Day 6 August 25 th 12.00 pm	<u>Morning</u> Free and Easy <u>Check Out</u> Depart to KLIA	Hotel Izumi	

II. List of Participants

No.	Name	Passport Number	Designation
1	Putu Jerry Kusuma	X2105811	Student
2	I Made Agus Hoki Teges Saka	E1893596	Student
3	I Kade Agus Ary Kusuma	E2627827	Student
4	Ni Luh Gede Dephi Angelina Putri	E2627111	Student
5	Sang Ayu Made Trisna Dewi	E3552650	Student
6	Ni Nyoman Trisna Suryantini	E3394008	Student
7	I Made Toni Hendrawan	E3552912	Student
8	Made Santika Umara Pusti	E3553294	Student
9	Ni Kadek Elvina Cahyani	X2246994	Student
10	Komang Dilon Arya Singadanta	E3394551	Student
11	Kadek Erlin Puspita Sari	E3552798	Student
12	Putu Ayu Swandira Meylinda Putri	E2626791	Student
13	Ida Bagus Agung Dharmanegara	C3709858	Head of Management Departement
14	I Made Yogiarta	E2631140	Secretary of Management Departement
15	Nengah Ganawati	C5774758	Lecturer
16	Putu Ayu Sita Laksmi	X1781653	Head of International Class
17	Ni Nyoman Suriani	E2631131	Lecturer
18	Luh Gede Pande Sri Eka Jayanti	E3552344	Head of Accountancy Departement
19	I Dewa Ayu Eka Pertiwi	X1885617	Lecturer

20	Ni Luh Gede Indah Parwati	C3709938	Wife Head of Management Departement
21	I Ketut Selamat	E1889118	Secretary of Community Service Institute
22	I Putu Astawa	E1389561	Professor
23	Ni Made Tinggal Ningsih	E1390105	Wife Professor

Note:

Lecturer: 9 pax

Students: 12 pax

Others : 2 pax

Verified by :



(Name : Dr. Putu Ayu Sita Laksmi)

(Designation: Dr. Ayu Sita)

III. DOCUMENTATIONS

Day 1

Departure of Students and Lecturers to Malaysia



Lecturers And Students Arrive In Malaysia



Day 2

Lecturers and students visit Batu Caves



Lecturers and students arrive at Genting Highlands and attend workshops on internships and management in Genting Highlands



Students ask questions with the management of Genting Higlands



Lecturers and students surround Genting Highlands



Day 3

Lecturers and students arrive at Mahsa Universiti



Internasional Lecture at Mahsa Universit



MoU Signing Ceremony (Mahsa Universiti & Warmadewa University)



MOA Service Agreement with IBE UiTM Dr Raziff



Provide certificates



Day 4

Lecturers and Students arrive at Tadam Hills



Student Outbond Games (Warmadewa University & Mahsa Universiti)



Community Service (Planting Bamboo Trees In Tadam Hills)



Day 5

Closing Ceremony & Certificate Acceptance



Impressions And Messages From Student Representatives



IV. MOA ATTACHMENT

**MEMORANDUM OF
SERVICE AGREEMENT**

BETWEEN



**MANAGEMENT
DEPARTMENT, FACULTY OF
ECONOMY AND BUSINESS,
UNIVERSITAS
WARMADewa, INDONESIA**



**UNIVERSITI
TEKNOLOGI
MARA**



**INSTITUTE OF BUSINESS
EXCELLENCE,
UNIVERSITI TEKNOLOGI
MARA, MALAYSIA**

THIS MEMORANDUM OF SERVICE AGREEMENT is made on this **22nd day of August 2023** (hereinafter referred to as "Service Agreement");

BETWEEN

MANAGEMENT DEPARTMENT, FACULTY OF ECONOMY AND BUSINESS, UNIVERSITAS WARMADewa (hereinafter referred to as "MD"), a department established in Universitas Warmadewa, Bali, Indonesia that focuses on teaching and learning, community service, innovation and internationalization in the field of economy, business and management;

AND

INSTITUTE OF BUSINESS EXCELLENCE, UNIVERSITI TEKNOLOGI MARA (hereinafter referred to as "IBE"), a Center of Excellence established in Universiti Teknologi MARA that focuses on research, consultation and training in the field of service management, retail, tourism and event management.

(MD and IBE, shall hereinafter be referred to collectively as "Parties" and individually as "Party", where the context so requires)

WHEREAS:-

- A. MD is an accredited program in Indonesia that aggressively worked with various stakeholders to develop managerial expertise and talent to uplift the Indonesian business environment in general and Bali in specific.
- B. IBE is an established Center of Excellence that actively works with industry players to upskill and reskill talent in the field of management, retailing, and tourism.
- C.

NOW THEREFORE, the parties hereto, for and in consideration of the respective undertakings hereinafter set forth, each of which shall be construed as a covenant as well as condition, the Parties have agreed as follows:

ARTICLE 1

PURPOSE

- 1.1 This Agreement aims to set out the terms and conditions pursuant to the Parties' agreement to organize and execute the International Exchange, Benchmarking, Knowledge Transfer, and Community Service in Malaysia.

ARTICLE 2

DEFINITION

In this Service Agreement, except insofar as the context or subject matter otherwise indicates or requires, the following terms and expressions shall have the following meanings:

- 2.1 "Service Agreement" means this Agreement and all Schedules to it.
- 2.2 "Service" means the program to be conducted by an appointed party.
- 2.3 "Commencement Date" means the date first appearing on this Agreement.
- 2.4 "Completion Date" means the date as specified in Schedule 4 of this Agreement.

ARTICLE 3

SERVICE RENDERED

- 3.1 The service rendered to the accepted party as stipulated in the Agreement.
- 3.2 The service title as set out in Schedule 1 of this Agreement.
- 3.3 The Project Manager shall plan, communicate, execute, and monitor the activities throughout the service duration.

ARTICLE 4

COMMENCEMENT DATE AND DURATION OF AGREEMENT

- 5.1 This Service Agreement shall commence from the date first written above regardless of the date of signing by the Parties (hereinafter referred to as "Commencement Date") and shall remain in effect for ONE (1) year.
- 5.2 Notwithstanding the above duration, this Service Agreement is subjected to further extension as both Parties may agree in writing.

ARTICLE 6
INDEMNITY AND INSURANCE

- 6.1 Each Party shall indemnify, defend, and hold harmless the other party against any and all liability, losses, damages, and claims arising from this Service Agreement, and which is alleged to be caused in whole or in any part by negligent and/or wilful act(s) or omission(s) of the party and/or its director(s), officer(s), employee(s), agent(s), or other person(s) or entities acting on behalf of or at the direction of the party.
- 6.2 If deemed necessary, the Parties may arrange for and provide recommended liability insurance coverage applicable to both Parties and their respective individual directors and officers.

ARTICLE 7
DATA PROTECTION

- 7.1 Both Parties further agree that they will ensure that all individual records and personal data relating to the projects are held securely and confidentially and to ensure further that no such data is used or disclosed for any purpose other than so far as is necessary in connection with the administration of the research project.
- 7.2 Both Parties acknowledge that personal data relating to participating researchers supplied by one party is to be processed by the other party only in accordance with the terms of this Service Agreement and otherwise on the express instructions of both parties and agree that they will take appropriate technical and organizational measures against unlawful or unauthorized processing and accidental loss, destruction or damage of such personal data.

ARTICLE 8
TERMINATION

- 14.1 If either party fails to comply with any of the obligations under this Service Agreement, the aggrieved party shall give notice in writing of not less than fourteen (14) days to the other party to remedy the default, and where such default is not remedied in that period, the aggrieved party shall be entitled to terminate the Service Agreement by giving the defaulting party a written notice to terminate of not less than thirty (30) days before the date of termination.
- 14.2 Notwithstanding Article 14.1 above, this Service Agreement may be terminated upon the mutual agreement in writing of both Parties.
- 14.3 A Party may exercise its right to terminate this Service Agreement in the event of any act(s) or failure(s) to act by the other party which in the party's view may place at material risk the ultimate success of the Research Collaboration.
- 14.4 Unless otherwise agreed, activities commencing or in operation before the date of termination shall be allowed to continue until such activities have been completed.

ARTICLE 9
NOTICES

Any communication under this Service Agreement shall be in writing in the English language and delivered by registered mail to the address or sent to the electronic mail address or facsimile number of MD and IBE, as the case may be, shown below or to such other address or electronic mail address or facsimile number as either party may have notified the other party and shall unless otherwise provided herein, be deemed to be duly given or made when delivered to the recipient at such address or electronic mail address or facsimile number which is duly acknowledged:

To : Management Department, Faculty of Economy and Business, Universitas Warmadewa
Address : Jl. Terompong 24 Tanjung Bungkak Denpasar Bali, Indonesia
Attention : Dr. Ida Bagus Agung Dharmanegara
Tel. : +628123920333
Fax : -
e-mail : dharmanegara@yahoo.com

To : Institute of Business Excellence, Universiti Teknologi MARA
Address : Kompleks Al-Farabi
Aras 4, Jalan Usahawan, Universiti Teknologi MARA (UiTM) 40450
Shah Alam, Selangor, MALAYSIA
Attention : Dr. Mohd Raziff Jamaluddin
Tel. : +60122767220
Fax : +6035521 1941
e-mail : raziff@uitm.edu.my

ARTICLE 10
FORCE MAJEURE

In the event of any circumstances beyond the control of the Parties or the Force Majeure which results in the non-performance of the contents of this Agreement, the Parties, in good faith and for this Agreement, agree to settle by way of deliberation to reach a consensus and do not harm the Parties.

[End of Terms and Conditions]

IN WITNESS WHEREOF, the parties hereto execute this Service Agreement by its duly authorized officer on the date and year first written above.

Signed by
for and on behalf
**MANAGEMENT DEPARTMENT,
FACULTY OF ECONOMY AND BUSINESS,
UNIVERSITAS WARMADewa**



.....
DR. IDA BAGUS AGUNG DHARMANEegara
Head
Management Department
Faculty of Economy and Business
Universitas Warmadewa

Signed by
for and on behalf
**INSTITUTE OF BUSINESS EXCELLENCE,
UNIVERSITI TEKNOLOGI MARA**



.....
DR. MOHD RAZIFF JAMALUDDIN
Project Manager /
Head of Corporate
Communication Institute of
Business Excellence Universiti
Teknologi MARA